Housing Support Worker

Employer:	Canadian Mental Health Association, Sault Ste. Marie		
Posted:	12 months ago	**Closing Date:**	April 12, 2023
ES Job ID:	14021	**Location:**	Sault Ste. Marie
Sector(s):	Social Services	**Duration:**	N/A

Job Description:

Job Class: Housing Support Worker
Reports to: Program Supervisor
Location: Sault Ste. Marie
Terms of Employment: Part-Time, Permanent
Hours of Work: 8 Hour Shifts (Days, Evenings, Nights)
Salary: $24.14 - $30.20/hour, per Local 684 listed

The Housing Support Worker is an advocate who supports individuals in a supportive housing program through assessments, providing education, case management, supporting social recreation and by providing supportive services to the homeless. The Housing Support Worker works independently and within a team environment, in a 24-hour supported, permanent housing program, geared to meeting the needs of individuals with mental illness and addictions issues. As a role model, the Housing Support Worker demonstrates self care, healthy living, competence, self worth, flexibility, accommodation, and the values of trust and hope. The Housing Support Worker also demonstrates insight and awareness into their own strengths and limitations and have an ability to reach out to others both within and outside the supported housing environment. The
Housing Support Worker follows the principles of psychosocial rehabilitation. The Housing Support Worker carries out these responsibilities in accordance with the mission, vision, and values of CMHA, relevant legislation and regulations and organizational policies, to promote the delivery of efficient and high-quality services.

Major Responsibilities - Areas of Expected Competency - Demonstrated and Evidenced by:
- Supports individuals in the housing program and the homeless:
- Service Engagement, Assessment, Education, Case Management, Social Recreation, Night Shift, Community Relations/Advocacy, and Organizational Responsibility
- Exhibits exemplary professional conduct
- Engages in effective internal and external relationships with all staff, clients and volunteers of the organization, other organizations, and the community
- Promotes and supports a safe work environment

Required Skills:

Education/Certification
- Minimum two-year Diploma or Degree in human services field, or related field
- Current registration with OCSWSSW or a regulated body under the Regulated Health Professions Act, if eligible.
- Certification in ASIST, CPI, First Aid/CPR, and Safe Food Handling (or willing to obtain on own within 3 months)

Experience
- Minimum one-year experience in the fields of mental health, addictions, and/or housing services preferred

Knowledge, Skills and Abilities
- Ability to work in partnership with clients
- Extensive knowledge and understanding of the mental health and addictions services
- Extensive knowledge of standardized screening and assessment tools
- Extensive knowledge of community services, supports and resources
- Ability to apply Recovery principles and empowerment-orientated philosophies and practices in work with clients
- Ability to recognize and diffuse potential conflict situations
- Demonstrated ability to observe boundaries, engage in appropriate emotional regulation, refrain from dual relationship with residents/clients
- Ability to demonstrate diplomacy and negotiation skills in client and system advocacy
- Ability to make sound clinical judgments and to effectively communicate that to others
- Excellent organizational and time management skills
- Excellent interpersonal skills to develop and maintain sound relationships within and outside CMHA
- Excellent written and verbal communication skills
- Ability and flexibility to work independently on a range of tasks within specified time frames and deadlines and to work as part of a team
- Excellent computer skills and competency in software applications used by the agency
- Demonstrated ability to engage in reasonable self-care strategies that incorporate balancing work/liferesponsibilities
- Excellent problem-solving and decision-making skills

Requirements:
- Acceptable Police Vulnerable Sector Check upon hire and to be maintained throughout employment
- Ability to provide effective client services in English and French, is preferred
- Requires heavy lifting, reaching, repetitive and bending
- Ability to move, ascend, descend, and position self from floor and back up for prolong periods
- Valid driver's license and access to a reliable vehicle

How to Apply:
Please forward a covering letter and resume, by email only, before April 12th, 2023.
Angela Quizi, Manager of Human Resources
Canadian Mental Health Association - Algoma
Email: HR@cmhassm.com

This is a bargaining unit position and internal candidates who meet the minimum academic qualifications as well as the minimum requirements of skill, ability and experience for the vacancy shall be provided with an interview and considered prior to any external candidate.
CMHA values diversity and is an equal opportunity employer. CMHA is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act.