

# Server/Cleaner

**Employer:** Loch Island Lodge

**Posted:** 5 months ago

**ES Job ID:** 13764

**Sector(s):** Food & Hospitality, Environmental Services and Cleaning, Customer Service

**Closing Date:** April 04, 2023

**Location:** Wabatongushi Lake

**Duration:** Seasonal

## Job Description:

Are you looking for a summer adventure? Our fishing lodges on Wabatongushi Lake in the Chapleau Crown Game Preserve are hiring live in housekeeping, serving, and kitchen helpers. No experience is required-- just a positive attitude, an interest in the outdoors, and a strong work ethic! Loch Island Lodge & Camp Lochalsh have been under the same family management for the past 32 years and the majority of our guests are return visitors with a deep bond to the lake. We are a small business where our interactions are highly personal! We seek to rehire competent staff each season, offering raises, further training, and promotions as available. Contracts are from Mid May, 2023 to either September 1 or 30, 2023 (can negotiate end date for students). The typical start date is Mother's Day Weekend.

**\*\*Vaccination Policy:** We do not require staff to have COVID-19 vaccinations but strongly advise staff to get fully vaccinated as it is difficult to access timely medical care in our region. We must follow legislation outlined by Algoma Public Health and do not know if provincial laws will change at any time. Our guests are primarily American and will be fully vaccinated and tested. Before applying, visit [www.lochisland.com](http://www.lochisland.com) to view our properties and understand our remote wilderness location. If you like what you see, forward your resume through this site. No phone calls please.

Interviews will be conducted by videoconference or direct interview in Sault Ste Marie.

## Daily Work Tasks

The hospitality team is made up of 5-7 individuals (plus a cook). Employees rotate between our two lodges but room at a specific base. Our guest capacity is 70+ between all locations and our Loch Island Lodge dining room/patio fits approximately 30 guests, so the schedule is very dynamic. A typical day is split into 6-8 hour shifts, but meeting guest demands may take more or less time.

- **SERVING:** Set tables, portion condiments, make beverages, set up/close continental breakfast, wait on guests, wash dishes, clean dining room and kitchen. Hot breakfast is served at 7 AM and dinner is served at 5 PM. Separate servers are assigned for mornings and evenings and shifts are rotated at the manager's discretion. We do not have a liquor licence and do not serve alcohol.

- **KITCHEN HELP:** Assist cook with food prep, wash dishes, clean kitchen and lodge, handle food with proper protocols.

- **HOUSEKEEPING:** Clean common areas of lodge and staff residence. Clean cabin kitchens and bathrooms, wash cabin dishes, empty trash, make beds, replace toiletries, sweep and mop floors and decks. Attention to providing sanitary facilities is very important.

- **LAUNDRY:** Soak, wash, dry, and fold sheets, towels, and bedding. Use bleach and chemical stain removers safely. All laundry is done on site.

- **OUTPOST CABINS:** On top of the usual cabin cleaning tasks, you must drive an 18' cedar strip boat to the

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outpost cabins and carry 25-50 lb. items such as gas cans and firewood up docks and steps.

- ASSORTED TASKS: Answer phone and take messages, issue fishing licences by computer (will train), restock shelves, garden, paint cabins, assist with going to the dump and picking up supplies.

#### Financial Details

Salary is \$2800/month with 4 days off per month. Tips average \$2500+ in CAD/USD mix per season, group tips shared equally. Room and board is FREE. All employees live on site due to our location. Dockhands typically share bedrooms. We include meals, laundry, bedding, Starlink Internet, TV, boats, fuel, live bait, and recreational equipment. We encourage staff to go fishing and explore the wilderness! Spend your off-time hiking, kayaking, or swimming. We do not have cell reception in the region. We do not fund travel, but we can pick you up at a public transportation point such as the Sault Ste. Marie, ON airport, the Wawa bus station, or the VIA Rail Lochalsh flag stop. You do not need to have a vehicle or a driver's licence. You can park for free at Camp Lochalsh all season. We give employees free staff T-shirts to wear during work hours. The proper footwear must be worn during work hours and hair and appearance should be kept neat and professional.

#### Required Skills:

##### Mandatory Requirements

- Canadian Citizenship, Permanent Residency, or Work Visa (we cannot sponsor so you must already be legal to work in Canada)
  - Pleasure Craft Operator Card (at own cost before season start, approximately \$50)
  - Speak, read, and write English
  - Lift 50 to 75 lb. items (firewood, food crates, water jugs, gas tanks, propane tanks)
  - Avoid use of alcohol, cannabis, and other substances during work hours
  - Handle high-stress situations and timed tasks
  - Willing to learn how to operate a boat solo
  - Focus and maintain high standards of quality when working on a team or alone
  - Be accountable and sign off on checklists
  - Enjoy spending time in the outdoors
- Above all, you can handle the unpredictability and isolation of living in a remote environment!

#### How to Apply:

If you are interested in applying for this position with us, send your resume and a brief cover letter to [careers@lochisland.com](mailto:careers@lochisland.com)

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